

## Elder Abuse: Protecting Our Vulnerable Older Persons An Interactive Workshop

**Overview:** With an introduction on 21 years of “hands-on” and investigative experience in elder abuse from the USA and here in Australia, including the implementation of policies, procedures, and training, this innovative program will outline the following categories pertaining to abuse, neglect, and exploitation of the vulnerable elderly in Australia today:

- **Definitions of Abuse, Neglect, Mistreatment, and Exploitation**
- **Indicators and Causative Factors of Abuse**
- **Gaps in Our Pre-existing Systems**
- **Issues in Reporting: Reporting Mechanisms, Databases & Statistics**
- **Duty of Care Issues: Undue Influence, Capacity Issues**
- **Investigatory and Enforcement Measures: Investigatory Services, Enforcement, Legal, and Judicial Concerns in Elder Abuse**
- **Preventive Measures for Combating Abuse, Neglect, & Exploitation**
- **Where Do We Go From Here?**

**Profile:** Lillian has spoken to and conducted workshops for community care, hospital care, and residential care participants around the world on the abuse, neglect, and exploitation of vulnerable older persons including the Case Management Society of Australia, Melbourne, Southern Cross, Melbourne; ACROD Conference, Hobart '04 & '05, Australian Counselling National Conference, Brisbane; Hammond Care Group, Sydney 2005, HACC Ballarat Region District Nursing, 2005, Baptist Community Care 2006, HACC Grampians Region 2006, Southern Health 2006, Eastern Health 2006, Cabrini Hospital 2006,

**Workshop Conducted:** Full day training specifically designed to suit the operational needs of your employees and which can be tailored to your organisation or group. This presenter will provide all training materials and provide an interactive session with all participants. **The overview of real cases will serve to highlight the different areas discussed within the workshop as investigated throughout the presenter’s twenty-one years of experience. NEW for 2006—audio visual on real cases and media coverage.**

**A full day workshop** also includes civil litigation issues, small group case scenarios, assistance with policy issues, and other needs of the organisation as requested. Half day workshops are also available.

Workshops are tailored to address the issues within community care, hospital care, and residential care settings as well as discussing the “big picture” issues throughout Australia.

**Audio Visual and Other Needs:** whiteboard, VCR & DVD if possible, enthusiastic participants

**Contact Person:**

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**Elder Abuse Prevention Association  
Protecting Our Vulnerable Older Persons**